



## Managed Service Provision – central to the future of a flexible workforce in the NHS

NHS Professionals Managed Service Provision helps Trusts provide safe, high-quality care with a scalable and flexible workforce.

### About the service

NHS Professionals Managed Service Provision offers the flexibility of a staff bank without the hidden costs while consolidating all back-office administration.

Working with our specialist team, our clients benefit from decades of experience, developing bespoke staffing solutions which fit their unique needs.

Our MSP service is flexible and fully scalable, and we are able to take on clients' whole flexible staffing requirement end-to-end. This means that they no longer need to co-ordinate

work across multiple departments – for example, HR, payroll, procurement, clinical, legal and communications.

We also support clients to reduce their explicit need for resources to ensure ongoing compliance, revalidation and performance standards. Our 24/7 National Service centre is available to respond to staff queries, escalations and engagement on our clients' behalf – further freeing up their teams' time.

Working with over 50 NHS Trusts, we are at the heart of MSP delivery throughout England, supporting staffing levels and, ultimately, patient care.



## Who are NHS Professionals?

As the leading supplier of flexible workforce solutions to the NHS, we are experts in putting people in places to care throughout England. Wholly owned by the Department for Health and Social Care, we reinvest any surplus made back into the wider healthcare economy.

## Benefits to your Trust

- + Access to over 180,000 clinical and non-clinical healthcare professionals
- + On-site operational team, working in partnership to co-ordinate flexible staffing and react rapidly to changing front line needs
- + Best-value agency supply, by increasing bank workers filling agency shifts and reducing overall external agency spend by an average of 5%
- + Structural cost reductions from lower on-costs, saving between 5-10% of total temporary staffing spend, with further reductions in other non-pay cost areas
- + 100% compliant bank, screened to NHS Employment Check standards, with robust clinical governance assurance

- + National Service Centre for bank members and Trusts, staffed 24/7
- + Bespoke account oversight, including detailed management information and regular business reviews, developing, and implementing Trust specific strategies.
- + Innovative CPD and wellbeing initiatives to grow skills and resilience of the flexible workforce
- + Secure booking management system, fully integrated with Trust roster, and integrated IT platforms requiring no new investment.

## How do I get more information?

Contact our specialist team to discover a unique service that will support your Trust to provide safe, high-quality care with a reliable, cost-effective temporary workforce.

**PUTTING  
PEOPLE IN  
PLACES TO**  
*Care*