

Team NUH Behaviours



Kindness and Compassion

We demonstrate kindness and compassion to both ourselves and to others; we take the time to listen and are considerate in our responses; we ensure others are treated as individuals, by asking and not making assumptions

We remain aware, sensitive and respectful of how our behaviour can impact on the feelings and lives of others.

We say sorry and we are sincere.

Speak Up

We communicate in an open, consistent and honest way.

We will listen and respond sensitively to the concerns raised by colleagues; support one another and create an environment where it is safe to speak up.

Collaboration

We value and respect the knowledge, experience and contributions of all those we work with and all those we care for, by listening and sharing.

We are inclusive by recognising diversity and providing equality of opportunity to work, learn, develop and improve together within NUH, across our system and our wider partners.

Sharing and learning

We continuously learn and grow as an organisation, reflecting on our own experiences of those of others.

We promote and support a learning culture where all are able to develop and flourish and where we welcome and invite feedback.

We proactively embrace research, apply evidence based practice and evaluate our performance.

Celebrate and recognise

We acknowledge those things that make a difference to colleagues and patients and those around them, whether they are large or small. We value everyone's contribution and take time to tell them and help where and when we can.